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# Video Phone Stories



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storage devices.

Will I be able to retrieve my pictures once I remove my SD or USB device and reinsert it?

Yes. We recommend you do not remove the storage device during a call as it may interrupt it.

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When I have a USB flash drive and a SD card inserted, which one will store the pictures I save? Also, which one will the IRIS 3000 use to pull pictures?

Pictures are downloaded from the storage device you indicate in the internal settings. Please reference the IRIS 3000 User Manual for instructions on storage device configuration.

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My USB or SD card has multiple folders. How do I know where my saved pictures are stored when I capture them?

A folder called 'IRIS 3000' is automatically created when a picture is saved.

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# How will I know when my USB or SD card is ready for use?

You should receive an on-screen display (OSD) stating "MOUNTING SD" or "MOUNTING USB". This display will be brief.

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I have my USB card in the back of my device. When I try to take pictures, it says no storage device found. What does this mean?

If there is both a USB and SD device connected, the phone will only save to one of the two devices (SD is the default device).

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